

Lisa Schilling, RN, MPH

Lisa Schilling, RN, MPH, is national Vice President, Healthcare Performance Improvement and Director of Kaiser Permanente's Center for Health System Performance.

She leads the enterprise-wide strategy to develop and implement clinical and operational performance improvement systems. As part of the Care Management Institute she also leads the planning to adopt KP's total health strategy in care delivery starting with obesity prevention and treatment and behavior change models for member wellness.

A leader with more than 20 years' experience, Lisa has been a nurse and leader of the surgical critical care service line and community health improvement leader at Fletcher Allen Healthcare, in Burlington, Vermont.

Prior to Kaiser Permanente, she was the national director of critical care services at VHA Inc. focusing on improving delivery system performance.

Lisa has served on the editorial board of the Joint Commission Journal for Quality and Safety and has authored several publications on related topics.

She has been an AHA Fellow, graduate of the Intermountain Advanced Training Program and the Harvard Business School Executive Leadership Program.

Her education includes degrees from the University of Vermont in Biology, Castleton State College, Vermont in nursing, and Masters in Public Health, administration and health outcomes from UNC Chapel Hill.