

## **Diane Bradley, PhD, RN, NEA-BC, CPHQ, FACHE, FACHCA**

Credentials include over 30 years of managerial experience in acute and long term care and behavioral health settings, in a variety of leadership positions to include a Chief Nurse in a multihospital system. Additionally, experience includes a wealth of administrative experience from serving in the U. S. Army, advancing to a Chief Nurse of a 400-bed field hospital. My expertise is in conducting organizational assessments, developing innovative approaches to operational challenges, constructing quality metrics to improve customer satisfaction, mentoring and career coaching, and working with interdisciplinary groups to realize the importance of teamwork and approaching problem-solving and decision-making in a non-traditional way that encourages and respects each member's contribution, and working with a team to assist the sale of an organization. My philosophy is to challenge organizations and staff to test traditional norms to continually improve systems and outcomes.

Basic nursing education is from The Nightingale School of Nursing, a Diploma program in Toronto Canada. Bachelor of Science degree in nursing from Alfred University, a Bachelors of Science degree in Psychology from the University of Rochester, a Masters degree in Public Administration from the SUNY at Brockport, and a Masters degree in Nursing Administration from St. John Fisher College, and a Ph.D. in Health Care Administration. A diploma in Health Care Administration from Baylor University was earned while in the U.S. Army. Added to formal education is Board Certification in Nursing Administration, Advanced (NEA-BC) through the American Nurses Credentialing Center, and Health Care Quality (CPHQ) through the Healthcare Quality Certification Commission. During 2010-2011, I was privileged to be a Baldrige Examiner.

My leadership experience includes President of the New York Organization of Nurse Executives, past Vice President of the Finger Lakes Organization of Nurse Executives, a Fellow of the American College of Healthcare Executives, and a Fellow of the American College of Health Care Administrators. Speaking engagements have included a variety of nursing and healthcare quality organizations both domestically and internationally.

Current role as Regional Chief Clinical Officer at HealthTech Management Services provides the opportunity to integrate expertise into all clinical areas of small community and critical access hospitals throughout the United States. The uniqueness of these types of hospitals offers teaching opportunities to others regarding the special needs of the organizations and the demographic they serve.