

AHRQ Safety Program for Long-Term Care: HAIs/CAUTI Skills Questionnaire – Unlicensed care providers

Before beginning the questionnaire, please take a moment to read the following information.

1. This questionnaire covers topics about resident safety culture and infection prevention and should be completed prior to each Learning Session (e.g. Kick-off, Mid-Year, Final)
2. Shared data WILL NOT include identifiers. All facility and individual data are confidential

Demographics

1. **Today's Date:** ___/___/___

Facility information

2. **State:** _____

3. **Facility Name:** _____

4. **Select your lead organization:**

- | | |
|--|--|
| <input type="radio"/> Alabama Quality Assurance Foundation | <input type="radio"/> Presbyterian Manors of Mid-America (KS & MO) |
| <input type="radio"/> Arizona Health and Hospital Association | <input type="radio"/> Professional Nursing Solutions, LLC (AR) |
| <input type="radio"/> Foundation for Healthy Communities (NH) | <input type="radio"/> Qualidigm (CT) |
| <input type="radio"/> Genesis HealthCare | <input type="radio"/> Quality Health Associates of North Dakota |
| <input type="radio"/> Grace Living Centers (OK) | <input type="radio"/> South Carolina Hospital Association |
| <input type="radio"/> Healthcare Association of New York State | <input type="radio"/> South Dakota Association of Healthcare Organizations |
| <input type="radio"/> Healthcentric Advisors (RI) | <input type="radio"/> South Florida Hospital & Healthcare Association |
| <input type="radio"/> HealthInsight (NV, NM, UT) | <input type="radio"/> Spectrum Health (MI) |
| <input type="radio"/> Information & Quality Healthcare (MS) | <input type="radio"/> Telligen (IL & IA) |
| <input type="radio"/> Massachusetts Senior Care Association | <input type="radio"/> Tennessee Healthcare Association |
| <input type="radio"/> Missouri Hospital Association | <input type="radio"/> Veteran's Health Administration |
| <input type="radio"/> Oregon Patient Safety Commission | <input type="radio"/> Other (Please Specify) |
| <input type="radio"/> Pennsylvania Patient Safety Authority | _____ |

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Skills Questionnaire – CNAs, Other care providers**

5. **Please select the title that best describes you:**

- Certified Nursing Assistant
- Other (Please Specify): _____

Team Building

6. **Nursing home resident safety is increased by which of the following steps:**

- Identifying situations when residents may be harmed
- Forming a safety team
- Analyzing how safety concerns can be prevented
- Discussing with residents how they are kept safe
- All of the above

7. **Safety teams should contain staff with different job responsibilities:**

- True
- False

8. **Teamwork can result in improved resident safety by:**

- Facilitating better communication.
- Motivating employees.
- Creating mutual respect and trust.
- Developing problem-solving skills.
- All of the above

9. **Team building can improve the group's outcomes by all of the following statements EXCEPT:**

- Creating a safe environment for topics to be discussed openly.
- Making sure all members think alike.
- Clearly defining roles and responsibilities.
- Respecting diversity and differences of perspective.
- Help members to learn more about themselves and how they work best.

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10. Teams will be motivated to meet set goals by:

- Frequent feedback on progress towards the goal.
- Identification of barriers to goals being achieved.
- A pizza party.
- Recognition of successful steps taken towards the goal.
- All of the above.

11. A safety team working in nursing homes to prevent resident harms should include the following as either core and/or ad hoc members (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Director of Nursing | <input type="checkbox"/> Certified Nursing Assistant |
| <input type="checkbox"/> Family members of residents | <input type="checkbox"/> Medical Director |
| <input type="checkbox"/> Housekeeper | <input type="checkbox"/> Resident |
| <input type="checkbox"/> Registered Nurse | <input type="checkbox"/> Infection Control and Prevention |
| <input type="checkbox"/> Pharmacist | <input type="checkbox"/> Licensed Practical Nurse |

CAUTI Definitions

12. An indwelling urinary catheter is:

- A drainage tube that is inserted into the urinary bladder through the urethra and is connected to a closed collection system.
- A drainage tube that is attached to a condom for bladder control in a male resident.
- A drainage tube that is left in the kidney and is connected to a closed collection system.
- A drainage tube that is inserted into the resident's bladder in the suprapubic area.

13. Which of the following would NOT indicate that your resident has a fever?

- A single oral temperature of 100.8°F
- Repeated oral temperatures of 99.2° F
- Repeated rectal temperatures of 99.0 °F
- A single temperature >2°F over the resident's usual temperature from any site (oral, tympanic, axillary)

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**14. A change in a residents mental status is considered new or worse than usual if:
(select all that apply)**

- Resident's behavior change comes and goes or changes in severity
- Resident is combative and confused
- Resident's thinking doesn't make sense; hard to follow
- Resident is sleepy, lethargic, un-arousable

15. Which of the following activities of daily living is NOT used to determine the resident's level of function?

- Bed mobility and transfers
- Dressing and eating
- Reading and writing
- Personal hygiene and toileting

Surveillance, Epidemiology, Reporting

16. When a resident is incontinent of urine, use of indwelling urinary catheter is encouraged:

- True
- False

17. You should routinely culture cloudy, smelly urine:

- True
- False

18. If you noticed that your resident has a fever and is more confused than normal, which steps do you take: (Select one)

- Tell the nurse
- Wait to see if this goes away
- Document in chart and do nothing else
- Do nothing

Resident Safety Culture

19. Work culture is made up of values, attitudes and beliefs:

- True
- False

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20. Resident safety culture is enhanced in all the ways below EXCEPT:

- Everyone providing care for residents with an indwelling urinary catheter in the same way
- Alignment of resident safety with the organizational goals and strategies
- Management firing staff when they make an error
- Including residents and their family members in planning for their safety
- The Safety Team provides updates to the staff about how the work is progressing

21. When talking about work being done in teams to improve outcomes, psychological safety (i.e. how group members think they are viewed by others in the group) is:

- Teams preventing injury to others
- Being aware of one's surroundings when with a team
- A shared belief that each team member is safe to speak-up

22. What is the best way of improving resident safety culture?

- Teamwork
- Disciplinary processes put into place by managers, directors or physicians
- Education about the best way to do things
- Team of frontline staff performing process evaluations with improvements tried using small tests of change

Hand Hygiene

23. How long should you rub your hands with soap when you are hand washing?

- At least 5 seconds
- At least 15 seconds
- At least 30 seconds
- At least 60 seconds

24. Alcohol-based hand rub is not recommended for hand hygiene when:

- Touching the resident's bedrail
- Giving the resident a high-five
- Sneezing into a tissue
- Hands are visibly soiled

25. One should perform hand hygiene before and after wearing gloves when touching the urinary catheter or collecting system:

- True
- False

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26. Which type of hand hygiene product is most effective at killing most types of germs on your hands (select one)?

- Alcohol-based hand rub
- Plain soap
- Antimicrobial soap

Equipment & Environment

27. After emptying urine from a Foley drainage bag into a measuring cup, it is OK to rinse it out and use the same cup to measure urine output from the next resident who has a Foley catheter:

- True
- False

28. Important elements of Foley catheter care include observing to assure that:

- The catheter is secured to leg or abdomen
- There are no kinks in the catheter tubing
- The collecting bag and tubing are not on the floor
- The collecting bag is below the level of the bladder
- All of the above

29. The doctor at your skilled nursing facility ordered a urine culture for one of your residents. Which of the following should be used when collecting a urine specimen for culture?

- A. Collect the urine when you come on shift at 8:00am and then leave it in the pick-up spot for the lab courier who will be at your facility at 12:00 noon because the lab only comes once/day.
- B. Obtain the urine specimen from the sampling port of the Foley – not the drainage bag.
- C. Clean your hands before and after you obtain the specimen.
- D. If the resident has had a Foley for > 2 weeks you should ask the nurse about replacing the Foley before you obtain the urine specimen for culture from the newly inserted Foley
- B, C, and D only
- None of the above

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30. There is no need to read the instructions for use for the disinfectant used in your facility as your co-worker already provided key tips on how and when to use it:

- True False

31. Each resident should have his or her own blood glucose meter to avoid a need to share between residents:

- True False

Standard & Transmission-based Precautions

32. Which of the following statements about gown use are TRUE? (select all that apply)

- Gowns should be worn when splashing or sprays of blood or body fluids could occur during resident care
- When removing a gown, it should be turned in-side out by a peeling motion and then held away from the body until discarded.
- Gowns can reduce contamination of healthcare personnel clothes

33. Personal Protective Equipment (PPE) include(s) which of the following (select all that apply):

- | | |
|------------------------------------|----------------------------------|
| <input type="checkbox"/> Gloves | <input type="checkbox"/> Gowns |
| <input type="checkbox"/> Face wear | <input type="checkbox"/> Goggles |

34. The following statements are TRUE about glove use **EXCEPT:**

- Gloves should be worn when contact with blood or body fluids is expected
- Gloves should be changed if moving from a contaminated body site such as a wound or pressure sore to a clean body site
- Gloves should be used on all residents in the same room as long as they are not visibly soiled
- Gloves should not be washed and reused

35. When deciding what type of PPE to wear for Standard Precautions, all of the following must be considered **EXCEPT:**

- Degree of contact with infectious substances
- Infection status of the resident
- Nature of the task
- Fluid penetration prevention

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36. Preventing the spread of multidrug resistant organisms (MDROs) requires (select all that apply):

- Hand hygiene by all staff
- Reducing the use of indwelling devices
- Use of personal protective equipment
- Reducing the use of antibiotics
- Keeping the environment clean

Antibiotic Stewardship

37. Which of the following signs and symptoms means that you should send a urine culture? (Select One)

- Cloudy urine
- Foul smelling urine
- Temperature of 101F
- Change in urine color

38. Treating bacteria in the urine of a resident who has no symptoms of urinary tract infection can lead to a multi-drug resistant organism (MDRO)

- True
- False

**Thank you for your time in completing this skills assessment
The results of this assessment will be sent to your Organizational Leads**