

# **AHRQ Safety Program for Long-Term Care: HAIs/CAUTI Skills Questionnaire – Unlicensed care providers**

Before beginning the questionnaire, please take a moment to read the following information.

1. This questionnaire covers topics about resident safety culture and infection prevention and should be completed prior to each Learning Session (e.g. Kick-off, Mid-Year, Final)
2. Shared data WILL NOT include identifiers. All facility and individual data are confidential

## **Demographics**

1. **Today's Date:** \_\_\_/\_\_\_/\_\_\_

### **Facility information**

2. **State:** \_\_\_\_\_

3. **Facility Name:** \_\_\_\_\_

4. **Select your lead organization:**

- |  |  |
|--|--|
| <input type="radio"/> Advancing Excellence                               | <input type="radio"/> Massachusetts Senior Care Association        |
| <input type="radio"/> Alabama Quality Assurance Foundation               | <input type="radio"/> Minnesota Hospital Association               |
| <input type="radio"/> Arizona Health and Hospital Association            | <input type="radio"/> Missouri Hospital Association                |
| <input type="radio"/> CAHF (California Association of Health Facilities) | <input type="radio"/> New Jersey Hospital Association              |
| <input type="radio"/> Foundation for Healthy Communities (NH)            | <input type="radio"/> North Dakota Quality Health Care Association |
| <input type="radio"/> Genesis HealthCare                                 | <input type="radio"/> Oregon Patient Safety Commission             |
| <input type="radio"/> Grace Living Centers (OK)                          | <input type="radio"/> Pennsylvania Patient Safety Authority        |
| <input type="radio"/> Healthcare Association of New York State           | <input type="radio"/> Presbyterian Manors of Mid-America (KS & MO) |
| <input type="radio"/> Healthcentric Advisors (RI)                        | <input type="radio"/> Professional Nursing Solutions, LLC (AR)     |
| <input type="radio"/> HealthInsight (NV, NM, UT)                         | <input type="radio"/> Qualidigm (CT)                               |
| <input type="radio"/> Information & Quality Healthcare (MS)              | <input type="radio"/> Quality Health Associates of North Dakota    |
| <input type="radio"/> The Joint Commission                               | <input type="radio"/> South Carolina Hospital Association          |
| <input type="radio"/> Louisiana eQHealth Solutions, Inc.                 |  |

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- South Dakota Association of Healthcare Organizations
- South Florida Hospital & Healthcare Association
- Spectrum Health (MI)
- Telligen (IL & IA)
- Tennessee Healthcare Association
- Veteran's Health Administration
- Other (Please Specify) \_\_\_\_\_

**5. Please select the title that best describes you:**

- Certified Nursing Assistant
- Other (Please Specify): \_\_\_\_\_

**Team Building**

**6. Nursing home resident safety is increased by which of the following steps:**

- Identifying situations when residents may be harmed
- Forming a safety team
- Analyzing how safety concerns can be prevented
- Discussing with residents how they are kept safe
- All of the above

**7. Safety teams should contain staff with different job responsibilities:**

- True
- False

**8. Teamwork can result in improved resident safety by:**

- Facilitating better communication.
- Motivating employees.
- Creating mutual respect and trust.
- Developing problem-solving skills.
- All of the above

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**9. Team building can improve the group's outcomes by all of the following statements EXCEPT:**

- Creating a safe environment for topics to be discussed openly.
- Making sure all members think alike.
- Clearly defining roles and responsibilities.
- Respecting diversity and differences of perspective.
- Help members to learn more about themselves and how they work best.

**10. Teams will be motivated to meet set goals by:**

- Frequent feedback on progress towards the goal.
- Identification of barriers to goals being achieved.
- A pizza party.
- Recognition of successful steps taken towards the goal.
- All of the above.

**11. A safety team working in nursing homes to prevent resident harms should include the following as either core and/or ad hoc members (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> Director of Nursing         | <input type="checkbox"/> Certified Nursing Assistant      |
| <input type="checkbox"/> Family members of residents | <input type="checkbox"/> Medical Director                 |
| <input type="checkbox"/> Housekeeper                 | <input type="checkbox"/> Resident                         |
| <input type="checkbox"/> Registered Nurse            | <input type="checkbox"/> Infection Control and Prevention |
| <input type="checkbox"/> Pharmacist                  | <input type="checkbox"/> Licensed Practical Nurse         |

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**CAUTI Definitions**

**12. An indwelling urinary catheter is:**

- A drainage tube that is inserted into the urinary bladder through the urethra and is connected to a closed collection system.
- A drainage tube that is attached to a condom for bladder control in a male resident.
- A drainage tube that is left in the kidney and is connected to a closed collection system.
- A drainage tube that is inserted into the resident's bladder in the suprapubic area.

**13. Which of the following would NOT indicate that your resident has a fever?**

- A single oral temperature of 100.8°F
- Repeated oral temperatures of 99.2° F
- Repeated rectal temperatures of 99.0 °F
- A single temperature >2°F over the resident's usual temperature from any site (oral, tympanic, axillary)

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14. A change in a residents mental status is considered new or worse than usual if:  
(select all that apply)

- Resident's behavior change comes and goes or changes in severity
- Resident is combative and confused
- Resident's thinking doesn't make sense; hard to follow
- Resident is sleepy, lethargic, un-arousable

15. Which of the following activities of daily living is NOT used to determine the resident's level of function?

- Bed mobility and transfers
- Dressing and eating
- Reading and writing
- Personal hygiene and toileting

**Surveillance, Epidemiology, Reporting**

16. When a resident is incontinent of urine, use of indwelling urinary catheter is encouraged:

- True
- False

17. You should routinely culture cloudy, smelly urine:

- True
- False

18. If you noticed that your resident has a fever and is more confused than normal, which steps do you take: (Select one)

- Tell the nurse
- Wait to see if this goes away
- Document in chart and do nothing else
- Do nothing

**Resident Safety Culture**

19. Work culture is made up of values, attitudes and beliefs:

- True
- False

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**20. Resident safety culture is enhanced in all the ways below EXCEPT:**

- Everyone providing care for residents with an indwelling urinary catheter in the same way
- Alignment of resident safety with the organizational goals and strategies
- Management firing staff when they make an error
- Including residents and their family members in planning for their safety
- The Safety Team provides updates to the staff about how the work is progressing

**21. When talking about work being done in teams to improve outcomes, psychological safety (i.e. how group members think they are viewed by others in the group) is:**

- Teams preventing injury to others
- Being aware of one's surroundings when with a team
- A shared belief that each team member is safe to speak-up

**22. What is the best way of improving resident safety culture?**

- Teamwork
- Disciplinary processes put into place by managers, directors or physicians
- Education about the best way to do things
- Team of frontline staff performing process evaluations with improvements tried using small tests of change

**Hand Hygiene**

**23. How long should you rub your hands with soap when you are hand washing?**

- At least 5 seconds
- At least 15 seconds
- At least 30 seconds
- At least 60 seconds

**24. Alcohol-based hand rub is not recommended for hand hygiene when:**

- Touching the resident's bedrail
- Giving the resident a high-five
- Sneezing into a tissue
- Hands are visibly soiled

**25. One should perform hand hygiene before and after wearing gloves when touching the urinary catheter or collecting system:**

- True
- False

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**26. Which type of hand hygiene product is most effective at killing most types of germs on your hands (select one)?**

- Alcohol-based hand rub
- Plain soap
- Antimicrobial soap

**Equipment & Environment**

**27. After emptying urine from a Foley drainage bag into a measuring cup, it is OK to rinse it out and use the same cup to measure urine output from the next resident who has a Foley catheter:**

- True
- False

**28. Important elements of Foley catheter care include observing to assure that:**

- The catheter is secured to leg or abdomen
- There are no kinks in the catheter tubing
- The collecting bag and tubing are not on the floor
- The collecting bag is below the level of the bladder
- All of the above

**29. The doctor at your skilled nursing facility ordered a urine culture for one of your residents. Which of the following should be used when collecting a urine specimen for culture?**

- A. Collect the urine when you come on shift at 8:00am and then leave it in the pick-up spot for the lab courier who will be at your facility at 12:00 noon because the lab only comes once/day.
- B. Obtain the urine specimen from the sampling port of the Foley – not the drainage bag.
- C. Clean your hands before and after you obtain the specimen.
- D. If the resident has had a Foley for > 2 weeks you should ask the nurse about replacing the Foley before you obtain the urine specimen for culture from the newly inserted Foley
- B, C, and D only
- None of the above

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30. There is no need to read the instructions for use for the disinfectant used in your facility as your co-worker already provided key tips on how and when to use it:

- True             False

31. Each resident should have his or her own blood glucose meter to avoid a need to share between residents:

- True             False

**Standard & Transmission-based Precautions**

32. Which of the following statements about gown use are TRUE? (select all that apply)

- Gowns should be worn when splashing or sprays of blood or body fluids could occur during resident care
- When removing a gown, it should be turned in-side out by a peeling motion and then held away from the body until discarded.
- Gowns can reduce contamination of healthcare personnel clothes

33. Personal Protective Equipment (PPE) include(s) which of the following (select all that apply):

- |                                    |                                  |
|------------------------------------|----------------------------------|
| <input type="checkbox"/> Gloves    | <input type="checkbox"/> Gowns   |
| <input type="checkbox"/> Face wear | <input type="checkbox"/> Goggles |

34. The following statements are TRUE about glove use **EXCEPT:**

- Gloves should be worn when contact with blood or body fluids is expected
- Gloves should be changed if moving from a contaminated body site such as a wound or pressure sore to a clean body site
- Gloves should be used on all residents in the same room as long as they are not visibly soiled
- Gloves should not be washed and reused

35. When deciding what type of PPE to wear for Standard Precautions, all of the following must be considered **EXCEPT:**

- Degree of contact with infectious substances
- Infection status of the resident
- Nature of the task
- Fluid penetration prevention



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**36. Preventing the spread of multidrug resistant organisms (MDROs) requires (select all that apply):**

- Hand hygiene by all staff
- Reducing the use of indwelling devices
- Use of personal protective equipment
- Reducing the use of antibiotics
- Keeping the environment clean

**Antibiotic Stewardship**

**37. Which of the following signs and symptoms means that you should send a urine culture? (Select One)**

- Cloudy urine
- Foul smelling urine
- Temperature of 101F
- Change in urine color

**38. Treating bacteria in the urine of a resident who has no symptoms of urinary tract infection can lead to a multi-drug resistant organism (MDRO)**

- True
- False

**Thank you for your time in completing this skills assessment  
The results of this assessment will be sent to your Organizational Leads**