

Striving for Excellence

Improving Your Health System's Performance

HRET UNDERSTANDS:

YOUR NEEDS:

Customized Solution

- Assessment of current priorities
- Evaluation of system capabilities
- Knowledge of changing health care landscape

YOUR PROCESSES:

On-site Interviews

- Trustees/Board Members
- Executive Leadership
- Clinicians

YOUR OUTCOMES:

Data Analysis

- Examination of your health system's data
- Benchmarking of system's quality data against other similar systems nationwide

HOW TO GET YOU

THERE:

Training

- Presentations of findings
- On-site educational sessions for board members and system leadership

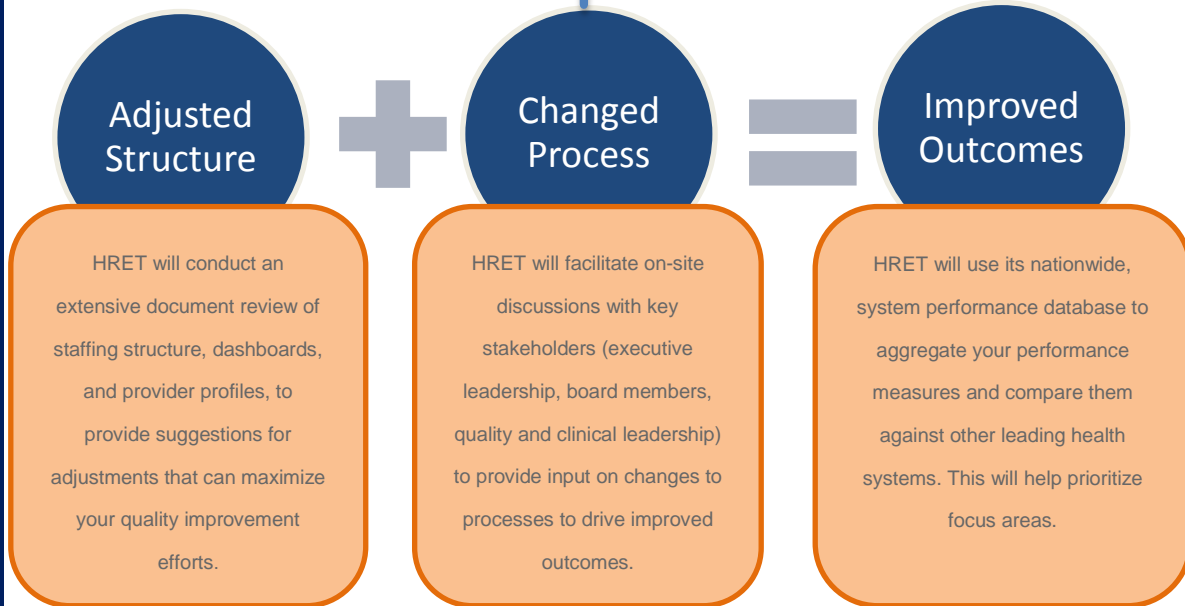
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As greater portions of health system revenue becomes contingent on quality goals, an intense focus on health outcomes and quality is essential for systems to maintain financial strength. As a leader in health care quality, the Health Research & Educational Trust (HRET) will partner with your system to assess your quality improvement efforts towards an optimal quality improvement structure and refine your processes to achieve top decile quality outcomes.

Systematic Consulting Approach & Understanding Your Need

A key component to identifying gaps in a health system's quality program is to first understand your system's goals.

Through in-depth conversations with your leadership team, HRET is able to customize an approach that ensures recommendations are aligned with desired outcomes.



Case Study: Continuum Health Partners (New York, NY)

After collecting and synthesizing information from the health system's materials, data, and on-site interviews (4 days), HRET provided 18 recommendations to assist Continuum Health Partners to strive for the top decile of quality performance. All of these recommendations were prioritized to provide clear direction on next steps for the system. These recommendations were presented to the system's board and then customized in a separate presentation to clinical leadership staff. Dr. Maulik Joshi, president of HRET and Senior Vice President of the American Hospital Association, led two on-site educational sessions geared to help leadership manage the change process and further understand the changing landscape of health care and how it affects their system.

We greatly benefitted from our involvement with HRET. They were a terrific partner in helping us identify areas for improvement in how we deliver care."

Dr. David Bernard, MD

Chief Quality Officer, Continuum Health Partners

Overall Composite Measure

